



Simplify Student Loan Default Prevention

Not enough time or resources to counsel your former students to successful repayment of their student loans? With Borrower Connect™, our patented default management solution and borrower outreach services, we take a direct approach to default prevention. We analyze your borrower portfolio data instantly, communicate directly and effectively with borrowers, and track progress in real time.

From total management of your default prevention efforts to a do-it-yourself option, we will work with you to meet your institution's default prevention needs and budget.

Borrower Data All in One Place

Don't waste time searching for borrower information in multiple databases and spreadsheets. Borrower Connect is an industry-leading default prevention tool that gives you quick access to nine cohort years of loan data from both NSLDS and loan servicers.

You can access your institution's borrower contact and loan information and communication history all in one place.

Targeted Communication

Use resources more efficiently with proactive borrower communications based on repayment status. Borrower Connect, our patented default prevention software, streamlines this process with customizable email, letter and phone outreach options. And, if you want to outsource your borrower outreach efforts, we're here to help!

Monitor Outreach Efforts

Track borrower data, communication activities and results to monitor progress toward your goals. Borrower Connect reports put a snapshot of your cohort portfolio activity at your fingertips. You can see cure rate and cohort default rate (CDR) trends, examine forecasted best-case and worst-case CDR scenarios and more.

Ready to streamline your default prevention efforts?

Determine which service level is right for your institution or see the user-friendly Borrower Connect tool in action.

REQUEST A DEMO

Default Prevention Outreach

For those interested in outsourcing their default prevention efforts, Student Connections will handle everything. From portfolio analysis to borrower outreach and counseling – we've got you covered.

You can decide if we work all or just some of your borrowers, and you can monitor all of our activities in real-time. We also meet with you regularly to review performance and progress towards meeting your goals.

Self-Managed Software

If you prefer a do-it-yourself approach to default prevention and just need an effective and easy-to-use tool to help manage your program, the Borrower Connect software is for you.

Get all of the analysis and reporting features, as well as the communication campaign tools, to streamline and enhance your default prevention team's efforts. We provide customizable templates, training and support.

Want to See More Before you Decide?

REQUEST A DEMO

“Our partnership with Student Connections has helped us get a solid handle on our default prevention strategy. We didn’t have to figure out which borrowers we needed to contact or which messages to deliver. Student Connections helped us figure that out.”

~ Sharon Wurm

*Director of Financial Aid and Student Success
Truckee Meadows Community College*

SOLUTIONS

Default Prevention

Debt Letters

Financial Education

Enrollment Outreach

BORROWERS

RESOURCES

ABOUT US

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