

# Library Learning Resources Center Survey

Please help us continue to improve our services and resources by completing this survey. Thank you!

\* Required

1. Which services did you visit the library (in-person or online) for? \* 

*Mark all that apply*

- Front Desk/Circulation - General Support/Information
- Reference & Research - Librarian support
- Tutoring - Writing, Reading & Tutoring Support
- Tutoring - STEM (Science, Technology, Engineering or Math)
- Computer/Internet Access - Computer Lab use
- Borrowing technology - laptop, wifi hotspot, calculator, etc
- Borrowing a textbook and/or other reading material(s)

2. Please rate the quality of the services provided by the LLRC \*

	Poor (1)	Adequate (2)	Good (3)	Excellent (4)	Never Used/NA (5)
Front Desk/Circulation - General Support/Information (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reference & Research - Librarian support (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tutoring - Writing, Reading & Tutoring Support (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tutoring - STEM (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Computer/Internet Access - Computer Lab use (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Borrowing Technology - laptop, wifi hotspot, calculator, etc. (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Borrowing a textbook and/or other reading material(s) (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. Did you visit the library knowing what you needed or were looking for? \*

*Were you able to identify what information/resource(s) you needed: i.e. "I need help with tutoring", "I need help finding online resources for my research paper", or "I need to borrow laptop"*

Yes

No

4. Were you able to find/access the resource(s)/information you needed? \*

Yes

No

5. Did you receive support from the circulation/front desk staff? \*

Yes

No

6. Did you receive support from the faculty librarian(s)? \*

Yes

No

7. Did you receive support from the tutoring staff? \*

Yes

No

8. At the end of your tutoring session, did the tutor review the next steps for the assignment? \*

Yes

No

9. During the tutoring session, did you learn about resources, strategies, guides, or goals that help with your classes? \*

Yes

No

10. Because of my tutoring session, I have adapted study and learning strategies that I will be able to use on my own. \*

Yes

No

11. Do you have an embedded tutor in any of your courses? \*

Yes

No

12. Has the embedded tutor provided you with their hours/schedule at the Writing, Reading & Tutoring Center (WRTC) and information about tutoring services at the WRTC in general? \*

Yes

No

13. When I arrived/checked in I was connected with a staff person within: \*

*Staff = Front desk staff, Librarian, and/or Tutor*

- 0-5 minutes
- 5-10 minutes
- 10-15 minutes
- More than 15 minutes

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