

As a result of the completion of the Educational Master Plan for Oxnard College for 2010-2015, a series of recommendations were provided in Chapter 5. Serving as a basis in which the College Strategic Plan is derived, the Plan also takes into consideration the Board of Trustees Strategic Goals for the Ventura County Community College District. The Educational Master Plan posited four general areas which will guide the institution in its decision-making regarding priorities in addressing the mission, resource allocation, and work plan. The posited areas include: instructional programs and student services; professional development needs; technology needs; and facility needs. The strategic plan ultimately serves to support increased student success.

Oxnard College Goal #1: Instructional Programs and Student Services

Provide instructional programs and student services that meet the current and future needs of students so that they may excel in a positive learning environment.

- 1. Identify and develop new instructional programs
- 2. Increase transfer opportunities for Oxnard College students
- 3. Identify new and emerging trends in local workforce needs of the community to develop new or reaffirm existing programming to address those needs
- 4. Identify new national and global workforce needs of the community to develop new or reaffirm existing programming to address those needs
- 5. Coordinate student services so that comprehensive and effective matriculation processes and retention activities that increase graduation rates by fifty-percent (50%)
- 6. Establish processes and procedures that will meet the ACCJC accreditation standard for "proficiency" in Student Learning Outcomes by 2012
- 7. Provide support services to all students regardless of mode of instruction delivery method
- 8. Evaluate, maintain and/or enhance current instructional and student services programs
- 9. Provide counseling and opportunities that lead to careers
- 10. Align classroom type with course needs as well as scheduling priorities to maximize efficiency

Objective	Action Steps	Responsible Party	Timeline	Status/Outcome	Evidence	Notes
Focus 1.	 A. Revise PEPC process to focus on evaluation and planning B. Conduct an Environmental Scan regarding CTE and Transfer needs 	EVP; Deans	Annually	 A. Revised process to be implemented in 2011-2012 B. Identified three programs (Auto Body, Business and Fire Technology) & a comprehensive labor market needs assessment has begun 	PEPRs Scans	
2.	Through grants with CSUCI, UCSB and other partners and through State mandates (SB 1440), identify and implement high impact practices that will facilitate students' transfer opportunities	EVP; Deans; Articulation Officer	Spring/ Fall 2011	 Conducted "Roadblock Summits" with CSUCI and OC faculty and staff Conducted Summer Institutes which included research projects for students interested in STEM fields Conducted numerous transfer workshops in 	New programs approved by Board and at the State level Two-year matrices	
				 concert with local universities 4. Conducted joint faculty/student workshops related to diversity and transfer 5. CSUCI outreach and advisors on campus to meet with students 		

EVP; Dean of CTE; 3. A. Conduct an environmental Annually A. To be conducted in Scans Director of Fire scan every other year to 2012 Advisory Technology: CTE determine community needs B. Advisory Committee Committee **Department Chairs** meetings were held B. Hold annual advisory board Minutes in CTE programs meetings with industry to ensure CTE curriculum is relevant 4. Conduct an environmental scan EVP: Dean of CTE: Fall 2011 To be conducted in Scans Research Analyst 2012 every other year 5. A. Identify and implement EVP: Dean of Summer/ A. OC Experience Semester-tostrategies to increase Student Services: Fall 2011 model has been semester retention and success rates Counselors: developed to retention rates for Transitional Studies for new and continuing support increased entering and Co-Chair students retention and returning success rates students B. Fully implement an orientation program for all B. Required orientation Graduation rates incoming first-time students program for all firstfor cohort of time students entering and C. Fully develop the "1st Year implemented in returning Experience" for all first-year Summer 2011 students students C. 1st Year Experience will be fully operational by Spring 2012 *NOTE – need 6. A. Fully implement eLumen to EVP: Dean of A. Loaded all ISLOs. SLOs developed In house SLOs Math/Science/Heath progress PSLOs and CSLOs for all courses; flex week /PE/Athletics: LOT and, where Program assessment B. Maintain twice monthly Co-Chairs: possible, mapped Assessment activities/training meetings of LOT Instructional them all together; calendar C. Schedule on-going training Technologist developed for all All Student Services for faculty regarding SLOs programs; PSLOs have been and assessment process Assessments entered into submitted for all eLumen courses B. LOT met twice per according to the month during the established academic year schedule. C. For 2011-12 faculty SLO and will be trained in the Assessment assessment of Training SLOs Schedule

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7.	 A. Utilize Title V Coop Grant with Ventura to develop online tutoring services B. Fully implement agilegrad to deliver online counseling services C. Write new Title V Grant to expand services D. Develop online orientation for incoming students 	EVP; Deans; Library Learning Resources Supervisor; Instructional Technologist	In progress	 A. Begin implementation Fall 2011 B. All incoming freshman will be trained on the use of agilegrad for 2011-12 C. New Title V Grant application will be completed in June 2011 D. Scheduled to be implemented by Spring 2012
8.	 A. Develop multi-year, more in-depth program review/ evaluation process B. Complete program reviews and fully develop program SLOs for all Student Services areas C. Fully develop online student services such as tutoring and counseling D. Strengthen and institutionalize orientation and "1st Year Experience" programs 	 (A-B) EVP; Deans; Title V Director; PEPC Co- Chairs; Research Analyst (C-D) Dean of Student Services; Student Services Leadership Team; Program Leaders 	In progress	A.Revised Program Review evaluation process will begin in Fall 2011(A-B) Completed PEPRs ranked and submitted toB.Revised Program Review evaluation process in the Summer and will use the new critical review for three programs on a rotating schedule each year(B-B) Completed PEPRs ranked and submitted to PBC; all PEPRs uploaded to Accreditation 2016C.Begin implementation Fall 2011(C-D) Program Reviews and SLOs for all Student Services Areas completed and uploaded to Accreditation 2016
9.	Incorporate development of career services and career counseling into Title V Grant application going forward	EVP; Dean of Student Services	Spring/ Summer/ Fall 2011	Title V Grant application will be completed in June 2011Approved Title V Grant

10.	Review and update the Space Inventory Plan annually	EVP; Deans; Director of FM&O	Annually	1.	Space Inventory Plan utilized in the development of the 2011-12 Schedule of Classes	
				2.	Implementation of usage of Enrollment Management Software (EMS) software for efficient room scheduling	

Oxnard College Goal #2: <u>Professional Development Needs</u>

Provide faculty and staff with continuous improvement through professional development opportunities that will allow them to excel in the current and future work environment.

- 1. Establish an assessment method(s) to identify professional development needs for faculty and staff
- 2. Provide opportunities for faculty education in trends, accreditation, technology, teaching strategies, high-impact practices, curriculum development and distance education; provide opportunities for staff to maintain and enhance knowledge, skills and abilities
- 3. Establish a process for orientation and training for new department chairs, coordinators, supervisors and managers
- 4. Establish a new full- and part-time employee campus orientation and training process
- 5. Provide opportunities for staff to maintain and enhance knowledge, skills and abilities

Objective Focus	Action Steps	Responsible Party	Timeline	Status/Outcome	Evidence	Notes
1.	Conduct a survey of faculty and staff	Professional Development Committee (PDC)	Commencing Fall 2011 and then annually in Spring	Developing survey instrument via Survey Monkey.	Survey Monkey file in PDC SharePoint	Introduce survey during Fall 2010 flex week.
2.	 A. Identify existing fiscal resources available for professional development B. Review needs identified in objective #1 and as identified by management C. Develop a Faculty/Staff Resource Center D. In consultation with the PDC develop and/or offer professional development opportunities 	 A. President's Cabinet/ PDC B. Professional Development Committee; President's Cabinet C. EVP D. President/EVP /PDC Chairs 	 A. Commencing Fall 2011 and then annually in Spring B. Annual review during Spring semester C. 2011 D. Commencing Fall 2011 	 A. Developing campus wide professional development resource map B. Objective will be met in Fall 2011 when Ob.1 completed. C. Resource Center opened D. Objective will be met in Fall 2011 	A. Resource Map file in SharePoint	A. Introduce Resource Map during Fall 2010 flex week.

3.	 A. Establish a process for orientation and training for new department chairs/coordinators B. Establish a process for orientation and training for managers/supervisors C. Establish a Leadership Academy 	 A. Deans Council B. President; EVP C. President's Cabinet 	A. Spring 2012B. Fall 2011C. Fall 2013	 A. Orientation Handbook is currently being developed B. Orientation Handbook is currently being developed C. To be developed 	
4.	Create and provide an orientation process for new full- and part-time employees	President's Cabinet	Fall 2012	To be developed	

Oxnard College Goal #3: Technology Needs

Provide students, faculty and staff with appropriate technology in the classroom and work environment that supports student learning outcomes and productivity.

- 1. Outfit all classrooms with "smart" technology
- 2. Create and maintain a monitoring system to continually upgrade, maintain, and secure media equipment that is available to faculty on a timely basis
- 3. Maintain current PC refresh program on campus
- 4. Increase technical staff to meet the growing technology maintenance needs of the college
- 5. Establish and maintain a formal process for training and supporting faculty, staff and students on the use of current and emerging technology, including distance education applications, use of email, and District/College portals
- 6. Continue to evaluate and support distance education
- 7. Explore and utilize other alternative means to communicate with students, such as, social networking
- 8. Encourage the use of portable technology in order to support "green" computing, such as, going paperless

Objective Focus	Action Steps	Responsible Party	Timeline	Status	Evidence	Notes
1.	 A. Determine available resources, install needed equipment, and update smart classroom list B. Incorporate off-campus sites in College technology plans (Communicate service needs better) 	Campus Technology Services	Annually	 A. Completing update of smart classroom list and funds are allocated for the college tech refresh program in FY 12. B. College Technology services are being reviewed to address needs identified in unit survey results. 	AV inventory; smart classroom lists, campus committees and grants <u>http://www.oxnard college.edu/depart</u> <u>ments/administrati</u> <u>ve/information_tec</u> <u>hnology_services/ OC_Campus_Sm</u> <u>art_Classrooms_2</u> <u>0110502.pdf</u>	Project near completion. Will be updating list for FY12 during summer.

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2.	 A. Install Crestron controller system and room view (monitors) network to monitor and secure equipment, keep updated inventory list B. Ensure performance of routine scheduled maintenance 	Campus Technology Services	Annually	 A. System installed in Spring '11 and inventory list was updated. B. Following up as needed on scheduled maintenance and workload through Track IT system. 	Inventory list See "url" above for list of rooms.	System will check projectors and system status to alert for service needs, including power management and lamp lifecycle monitoring.
3.	 A. Update PC inventory records and work with Tech Committee to determine unanticipated computer needs B. Incorporate off-campus sites in College technology plans (Communicate service needs better) 	Technology Committee, Campus Technology Services	Annually	 A. PC records updated. Will review allocation recommendatio ns from the PBC to determine additional needs. B. Services are being reviewed to address issues noted in unit survey results and incorporate all college units. 	FY11 refresh allocation spreadsheet Inventory available upon request to campus support supervisor	Tech Committee meets regularly to determine refresh/technical needs for college.

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4.	 A. Centralize IT support throughout the district to balance support needs of the Colleges and District B. Incorporate off-campus sites in College technology plans (Communicate service needs better) C. Expand Instructional Technologist duties D. Change IT work schedules to include evening coverage E. Improve linkage on portal and enhance website design 	DAC Information Technology Unit, Campus Technology Services	Ongoing	 A. IT Support centralized in Fall '10. B-C. Working to address tech services at all sites. D. Limited evening coverage provided to address service needs. E. Portal improvements are ongoing and continuous. 	Decrease in time taken to respond to work tickets and reduction in system downtime (Track IT system)	Centralization occurred in FY10. Alternate shift scheduling to be trialed in fall to provide support to evening class start.
5.	 A. Institutionalize Instructional Technologist position to assist with training and provide faculty resource center support B. Incorporate off-campus sites in College technology plans (Communicate service needs better) C. Provide online and face-to- face training opportunities on new and existing technology D. Establish "Train the Trainer" program (faculty teaching faculty) 	EVP, Campus Technology Services	Ongoing	 A. Position scheduled to be institutionalized in FY '14. B. Working to address tech services at all sites. C. Training has been provided throughout the year by the Instructional Technologist and IT to address emerging technology needs. D. Training is ongoing. 	Documentation of training sessions and workshops	Provide Flex activities before the Fall semester

EVP, Deans Website log-in 6. A. Survey students and faculty A. Fall 2011 A. Survey to be on distance education conducted in reports, and B. 2011-Fall 2011. offerings to evaluate and documentation of 2012 increase options. surveys and online B. Implementatio advising and B. Implement online advising n of online support and support system (i.e. advising, Survey Monkey, etc.) tutoring and support systems: mentoring and training process established to assist new faculty in learning to teach online. 7. Establish ways to connect, i.e.: **Campus Technology** In progress Currently working Documentation of Campus email, text, web, to social Services, Distance on plans to Distance Ed committee meets network sites through existing regularly to find Ed Committee incorporate social meetings portal media on District ways to connect portal and with the student website. In population. progress. Campus Technology 8. Campus wireless project Spring '12 Initial campus Increase in Assessment and (servers). Completion of Services wireless project is number of continual additional workgroup printers, scheduled to be wireless devices. adjustment will centralized copier system completed by and centralization occur as needs Spring 2012. and installation of are identified. Finalizing workgroup printers conversion of individual unit printers to centralized network printer/copier system.

Oxnard College Goal #4: Facility Needs

Provide a campus environment that enhances student learning.

- 1. Evaluate, develop and utilize facilities to ensure that the environmental needs of students and staff are maintained and enhanced
- 2. Integrate total cost of ownership principles related to new and existing facilities
- 3. Establish a comprehensive faculty resource and support center
- 4. Provide for the efficient and effective utilization of available space on and off campus to promote student engagement in their learning experience and meet emerging instructional needs

Objective Focus	Action Steps	Responsible Party	Timeline	Status/Outcomes	Evidence	Notes
1.	 A. Evaluate existing EMP, FMP, Capital Construction Plan and Space Inventory Plan to ensure class sizes match appropriately with students educational needs B. Prepare a Scheduled Maintenance Plan and Work Order System to track maintenance/enhancement of all campus facilities 	 A. VP; Director of FM&O Campus, Use, Development & Safety B. VP; Director of FM&O Campus, Use, Development & Safety 	A. Fall 2011 B. Annually	A. In Progress - Campus Room Inventory to be completed Summer 2011. Upon completion, findings will be compared with the State's Space Inventory report which is updated annually. Results of comparison will be entered into the College's Enrollment Management System for efficient scheduling of classroom space	 A. Completed EMP for 2010-2015; Capital Construction Plan submittals due to State Fall 2011 (State documents); Space Inventory Review will be complete Fall 2011 (State documents) B. Work Order System in use by M&O 	

6/15/2011 beginning Fall 2011. B. Work Order system in place. Scheduled maintenance priorities have been developed for 2010-2015. 2. A. EVP; VP A. CUDS Agenda A. Define, articulate and/or A. Annually or A. Total cost of estimate the total costs for Director of as needed ownership and Minutes FM&O: new and existing facilities impacts were B. Annually or B. Maintenance presented to B. EVP: VP: Evaluate the impact of costs as needed Staffing and B. CUDS in May Deans: Director in meeting ongoing Budget 2010. instructional needs of FM&O: augmentations Planning & B. Maintenance and priorities Budgeting Unit Plans presented to PBC; PBC and Council completed in February 2011. CUDS agendas and minutes EVP: Director of 3. Develop a new Faculty A. January A. Under A. New LRC **Resource and Support Center** FM&O 2012 – new construction Annex in either the new Learning LRC Building B. In the planning Resource Center or the old B. Fall 2014 -B. Construction stage LRC building (currently remodel documents undergoing remodel) A. EVP; Deans A. Annually 4. A. Establish a process to A. Process A. Deans Council ensure that classroom established Agendas B. EVP: Deans B. Annually assignments are aligned and is being B. Deans Council C. Director of C. For new utilized in the with course technology Agendas FM&O: buildings needs Deans' C. Construction Technology coming Council. B. Establish a process to Committee online and documents: ensure the class sizes B. Process major architectural D. Director of established (number of students) are remodels guidelines; FM&O: matched appropriately to and is being code Technology D. For classroom facilities utilized in the compliance Committee buildings Deans' C. Construct all new buildings (federal, state comina Council. using "best practices" and local) online and architectural guidelines that C. SS&A building D. Existing major

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have been proven to enhance student learning D. Upgrade existing facilities with improved lighting, smart technology, improved	remodels	complete 2009; OC PAB complete 2010; LRC Annex due for	classrooms upgraded campus-wide	., .,
air quality, comfortable seating, etc.		completion 2012; Dental Hygiene due for completion 2014		
		D. On-going campus-wide for classroom smart technology and furniture		