Comments & Suggestions

The Library Learning Resource Center (LLRC) staff is dedicated to providing you with the best services possible, but we need your feedback to do so. Please let us know how we can continue to improve!
*Required

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1. I am a... Mark only one oval.

Student

Staff/Faculty Member

Community Member

2. What did we do well? Your kind words motivate and inspire us to continue doing our very best:

What can we improve on? We strive to give you the best service; let us know how we can do better:

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4. Roughly how many hours do you spend in the library per week?

1-5 Hours

6-10 Hours

More than 10 Hours

- Front Desk Services -

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5. Please rate your overall experience with the Library:

Good

Bad

If "Bad," please explain why:

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6. Were you greeted by a staff member as you walked in to the Library? Mark only one oval.

Yes

No

Don't Remember

7. What services if any, were we able to assist you with? Check all that apply.

D2L

Fees/Holds

Item Checkout

Locating a Book/Article

Microsoft Programs

Scanner/Printing

Uploading/Saving Documents

Other

If "Other," please describe:

- Reference/Research/Librarian Services -

If you did not seek Librarian help, then skip this section.

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8. I would recommend using the LLRC Reference/Research Services (the Librarians) to other students:

Yes

No

If "No," please explain why:

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9. If a Librarian has ever lectured on Library Research Skills, either in your classroom or in a library class that you attended, did you find the information useful?

Yes

No

I have not attended a Librarian lecture in-classroom or in the library.

If "No," please explain why:

- Tutoring Services -

If you did not seek Tutoring, then skip this section.

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11. The tutoring services that I received met my academic needs.

True

False

If "False," please explain why:

12. How did you hear about the Oxnard College Library Tutoring and/or Writing and Reading Center? Check all that apply.

Instructor

Website

Friend/Classmate

13. Which tutoring resources did you use? Check all that apply.

Library Tutoring Center or Math Lab

Writing and Reading Center

14. I would recommend using the LLRC Tutoring to other students (mark only one oval):

Yes

No

15. I would recommend using the Writing & Reading Center to other students (mark only one oval):

Yes

No

To submit this form, you may print it and drop it in one of the survey boxes in the LLRC, or you may save it and email it to octutoring@vcccd.edu (your submission will remain anonymous.