

APPENDIX A

Student Health Center

Student Learning Outcomes Matrix 2016-17

I	II	III	IV
Course or Program Student Learning Outcomes	Assessment Method	Assessment results report	Use of results
<p>20% (n=1,400)of students enrolled in Oxnard College will subscribe to <i>StudentHealth 101</i></p> <p>Students using <i>StudentHealth 101</i> will apply what they have learned to make a measurable (positive) change in health related behaviors.</p> <p>Students will utilize <i>StudentHealth 101</i> for ongoing Title IX education</p>	<p>Monthly report are provided by <i>StudentHealth 101</i></p> <p>Monthly reports are provided by <i>StudentHealth 101</i></p> <p>Monthly reports are provided by <i>StudentHealth 101</i></p>	<p>Through December 2016 7.1% (n=490) of students enrolled in Oxnard College have accessed Student Health 101.</p> <p>Through Dec. 2016 44.4% of students using <i>StudentHealth 101</i> reported that they would apply what they have learned and intend to make measurable changes.</p>	<p>Improve marketing of Student Health 101.</p> <p>Meet with Ashley Chelonis and Tracy Basset to discuss marketing techniques.</p> <p>Insure that all Oxnard College students have access to on-going Title IX information</p>

<p>Students will learn how to become responsible healthcare consumers by attending scheduled mental health visits (goal 15%).</p> <p>Students scheduling a first time appointment with a mental health provider will have contact with a provider within 24 hours</p>	<p><i>Pyramed</i> electronic medical report</p> <p><i>Pyramed</i> electronic medical record report</p>	<p>“No Show” rates:</p> <p>2014: 27%</p> <p>2015: 18%</p> <p>2016: 22%</p>	<p>Text visit reminders through Pyramed software.</p> <p>Repeat reminder calls to students who do not answer their phones.</p> <p>Each new mental health appointment will have a documented phone or personal contact within 24 hours of contacting the Student Health Center.</p>