Weekly Metrics “3/10/2014 thru 3/14/2014”

Open work orders – 39

New work orders this week – 51

Work orders closed this week - 49

Emergency gear last checked – 1/09/14 (scheduled for 20140318)

Directv Sat-to-Go last checked – (needs service)

Lync Project status:

- Faculty CX-300 phones in LA office wings have been installed. The final step will be to have user login to verify phone operability. Lync software has been installed.
- Faculty CX-300 phones in LS office wings have been installed. The final step will be to have user login to verify phone operability. Lync software has been installed.
- First training session’s status: 20 in the 2-3:00 and 15 in the 3:30-4:30.
- Lync project information published on the OC IT department web page.
- Deployed POE switches to Ath, MO, OE, Bookstore, LS and PAC buildings.
- Deployed CX-600 for President Office reception desk.

Lync Project pending items:

- Continue division/department response group meetings.
- Deploy remaining 16 CX-600 phones to various locations.

Pending or scheduled Items:

- T-1 line installation for Bookstore.
- Install Window-Eyes software (screen reader for blind users).
- Prepare LS-1, LS-2, LS-3 & LS-4 to refresh projectors. (quote)
- Cleanout and Surplus equipment in LRC/CH -114. Contact recycle vendor.