Weekly Metrics “1/27/2014 thru 1/31/2014”

Open work orders – 36

New work orders this week – 60

Work orders closed this week - 55

Emergency gear last checked – 1/09/14

DirectTV Sat-to-Go last checked – (needs service)

Campus projects completed:

- Refreshed 2 classroom PCs for SBO counter.
- Refreshed 2 classroom PCs for Hank B and Yong Ma.
- Refreshed 2 classroom PCs for Dental Hygiene.
- Built D630 laptop for Joel Diaz for VPN remote access.

Pending or scheduled Items

- Punch list items for FSTA.
- Install Window-Eyes software (screen reader for blind users).
- Schedule install of Directv for Stem locations.
- Lync implementation to begin Feb 2014.
- Prepare LS-1, LS-2, LS-3 & LS-4 to refresh projectors. (quote)
- Continue to rollout Dell 755/760 SSD upgrades (169 upgraded since 20130311).

Outstanding problems/issues

- IP camera OCLA06 is down due to water damage. Reported to CP and M&O.
- LLRC student loan laptops losing KMS windows authentication. Student wireless issues.