Weekly Metrics “1/20/2014 thru 1/24/2014”

Open work orders – 39

New work orders this week – 49

Work orders closed this week - 52

Emergency gear last checked – 1/09/14

DirectTV Sat-to-Go last checked – (needs service)

Campus projects completed:
- Refreshed 4 classroom PCs for student use in LA-1.
- Refreshed 4 classroom PCs for student use in LA-2.
- Assisted with AV needs for Condors Day.
- Refreshed 2 PCs for faculty in LA-North office wing.
- Refreshed Ross G. PC in PE building.

Pending or scheduled Items
- Install Window-Eyes software (screen reader for blind users).
- Schedule install of Directv for Stem locations.
- Lync implementation to begin Feb 2014.
- Prepare LS-1, LS-2, LS-3 & LS-4 to refresh projectors. (quote)
- Continue to rollout Dell 755/760 SSD upgrades.

Outstanding problems/issues
- IP camera OCLA06 is down due to water damage. Reported to CP and M&O.
- LLRC student loan laptops losing KMS windows authentication.