Weekly Metrics “1/06/2014 thru 1/10/2014”

Open work orders – 42

New work orders this week – 67

Work orders closed this week - 69

Emergency gear last checked – 1/09/14

DirectTV Sat-to-Go last checked – (needs service)

Campus projects completed:
- Refreshed 2 staff PCs (Carolyn I. & Frances L).
- Refreshed 4 smart classroom PCs.
- Installed new HP printer for 1st floor A building staff.
- Completed Voyager 8.2.2 installation for LLRC staff.
- Reconfigured LLRC-108 for use with tutoring and tablet.
- Moved Letty M. phone connection in counceling. (changed offices)

Winter Projects/Moves (completed)
- Installed 3 crestron smart classrooms (A-104, AA-106, AA-107) including podiums.
- Moved/Installed STEM staff PCs to new A building location.
- Moved/Installed STEM staff phones to new A building location.
- Moved STEM printers to new A building locations.
- Moved LA-07 PCs to OE-2 classroom.
- Moved 16 HP thin clients to LLRC (math center overflow).
- Install three screens in AA-106 & 107 and A-104.
- Terminate network connections in STEM center (5 connections).
- Configure Samsung MagicInfo Lite for STEM center.
- Moved IP cameras from LRC STEM to new A building location.
- Moved PC and phones for Carolyn I. and Frances L.

**Pending or scheduled Items**

- Lync implementation to begin Feb 2014.
- Prepare LS-1, LS-2, LS-3 & LS-4 to refresh projectors. (quote)
- Continue to rollout Dell 755/760 SSD upgrades.

**Outstanding problems/issues**

- IP camera OCLA06 is down due to water damage. Reported to CP and M&O.