Weekly Metrics “12/16/2013 thru 12/20/2013”

Open work orders – 34

New work orders this week – 30

Work orders closed this week - 24

Emergency gear last checked – 11/14/13

DirectTV Sat-to-Go last checked – 8/06/2013 (needs service)

Campus projects completed:
- Refreshed 2 staff PCs.
- Installed new HP printer for campus police.
- Reconfigured LLRC-108 for use with tutoring and tablet.

Winter Projects/Moves (completed)
- Installed 3 crestron smart classrooms (A-104, AA-106, AA-107) including podiums.
- Moved/Installed STEM staff PCs to new A building location.
- Moved/Installed STEM staff phones to new A building location.
- Moved STEM printers to new A building locations.
- Moved LA-07 PCs to OE-2 classroom.
- Moved 16 HP thin clients to LLRC (math center overflow).
- Installed three screens in AA-106 & 107 and A-104.

Winter Projects/Moves (pending)
- Terminate network connections in STEM center (5 connections).
- Install HP printer for 3 staffers in A-108 (network connected).
- Configure Samsung InfoMagic board for STEM center.

**Pending or scheduled items**

- Lync implementation to begin Feb 2014.
- Prepare LS-1, LS-2, LS-3 & LS-4 to refresh projectors. (quote)
- Continue to rollout Dell 755/760 SSD upgrades.
- Re-image STEM math laptops with updates.

**Outstanding problems/issues**

- IP camera OCLA06 is down due to water damage. Reported to CP and M&O.