Weekly Metrics “12/09/2013 thru 12/13/2013”

Open work orders – 34

New work orders this week – 28

Work orders closed this week - 21

Emergency gear last checked – 11/14/13

DirectTV Sat-to-Go last checked – 8/06/2013 (needs service)

Campus projects completed:

- Upgraded OCTV Mac lab to Maverick.
- Refreshed four PCs with SSD and mem in smart classrooms.
- Reconfigured LLRC-108 for use with tutoring and tablet.

Winter Projects/Moves (completed)

- Installed 2 TV monitors in STEM area (A Building).
- Installed Sansung InfoMagic Board in STEM center (A Building).
- Installed four IP cameras in STEM area (A Building).

Winter Projects/Moves (pending)

- Install three screens in AA-106 & 107 and A-104.
- Install Crestron cabling in AA-106 & 107 and A-104.
- Move LRC-3 crestron to AA-106.
- Move LRC-4 crestron to AA-107.
- Move LRC-5 crestron to A-104.
Pending or scheduled Items
- Lync implementation to begin Feb 2014.
- Configure AA-106 & 107 for Crestron smart classroom. PC work scheduled.
- Prepare LS-1, LS-2, LS-3 & LS-4 to refresh projectors. (quote)
- Continue to rollout Dell 755/760 SSD upgrades.
- Re-image STEM math laptops with updates.

Outstanding problems/issues
- IP camera OCLA06 is down due to water damage. Reported to CP and M&O.