Weekly Metrics “12/02/2013 thru 12/06/2013”

Open work orders – 31

New work orders this week – 28

Work orders closed this week - 17

Emergency gear last checked – 11/14/13

DirectTV Sat-to-Go last checked – 8/06/2013 (needs service)

Campus projects completed:

- Configured Apple iMac for LS-2. Connected to network and loaded Office.
- Setup PA system for FSTA graduation. Onsite for support on Sat.
- Refreshed 2 PCs in AT and 1 in LS-15. SSD/mem in Dell 760.

Pending or scheduled Items

- Lync implementation to begin Feb 2014.
- Configure AA-106 & 107 for Crestron smart classroom. PC work scheduled.
- Prepare LS-1, LS-2, LS-3 & LS-4 to refresh projectors. (quote)
- Continue to rollout Dell 755/760 SSD upgrades.
- Re-image STEM math laptops with updates.

Outstanding problems/issues

- IP camera OCLA06 is down due to water damage. Reported to CP and M&O.