Weekly Metrics “11/18/2013 thru 11/22/2013”

Open work orders – 23

New work orders this week – 47

Work orders closed this week - 46

Emergency gear last checked – 11/14/13

DirectTV Sat-to-Go last checked – 8/06/2013 (needs service)

Campus projects completed:

- Configured 2 Lenovo laptops for STEM faculty.
- Refreshed PCs with SSD for Linda W., Robert C. and Michael W.
- Refreshed 2 PCs in Athletics for part-time offices.

Pending or scheduled Items

- Lync implementation to begin Feb 2014
- Configure AA-106 & 107 for Crestron smart classroom.
- Prepare LS-1, LS-2, LS-3 & LS-4 to refresh projectors. (quote)
- Continue to rollout Dell 755/760 SSD upgrades.
- Re-image STEM math laptops with updates.

Outstanding problems/issues

- IP camera OCLA06 is down due to water damage. Reported to CP and M&O.